



ADVANCED REPLACEMENT PROGRAM

At CookTek, we build every induction cooktop to last just as long as any other piece of commercial kitchen equipment. Our customers expect reliability, so we build our units to deliver.

Here's how we do it:

- Larger heat sinks for better heat dissipation
- Heavy-gauge Litz wire for maximum durability
- Advanced air filters that ensure cleaner air intake
- Oversized fans to keep the unit cooler and quieter
- Water-resistant enclosures to prevent water migration (under IPX3 code)



Most importantly, we back our equipment with our **Advanced Replacement Program**.

The Advanced Replacement Program covers your product for up to **three years** from the date of equipment manufacture.* Should anything happen to your CookTek equipment during or after the warranty period, the CookTek ARP will get you up and running quickly and at minimal cost (a flat fee, specific to the model type, applies for out-of-warranty ARPs).

HOW IT WORKS



Step 1:
Contact CookTek via email at arp@turbochef.com to verify eligibility and request the ARP Agreement Form.



Step 3:
When the replacement unit arrives, reuse the box and packaging materials to return the defective unit. Attach the pre-paid return label.



Step 2:
Upon completion of the ARP form, CookTek will ship a refurbished unit via UPS Ground within three business days of acknowledgment.



Step 4:
Drop off the package at any UPS location.*

* Offer valid on single and double burner cooktops (hobs), woks, FaHeater, Pizza Delivery System Charger, ThermaCube Charger, Incogneeto, Silenzio, SinAqua, and Soupers. A non-repairable/lost charge will be assessed if the defective unit is not returned within 10 days, the defect unit is the result of customer misuse/abuse, the glass is broken, the unit is lost in shipment, the original packaging is not used and the unit sustains shipping damage, or if the unit is an older than stated.