

## **Warranty Information**

Your **TOR REY** scale includes a 1 year warranty on parts from the date of purchase. If you're purchasing a price computing scale there is an additional 90 Day Express Warranty from the date of purchase. The Express Warranty provides scale replacement if the user experiences any issues during the initial 90 day period (see note below on what is not covered by the warranty).

### **WHAT THE WARRANTY DOES NOT COVER**

The warranty provided by **TOR REY** covers manufacturers defects and wear through normal use during the warranty period (replacement batteries are not covered under the warranty **UNLESS** they are not functioning at the time of delivery). The warranty DOES NOT COVER:

- When the product is used in conditions other than normal and appropriate. Please note the EQM-W series scales are our washdown scales; other models are not waterproof. Any problems with the scale (other than the EQB-W series scales) that relate to water damage will not be covered under the warranty).
- When the product has not been operated in accordance with the user's manual.
- When the product is altered or repaired by persons not authorized by TOR REY.
- This warranty does not cover service or home warranty.