



Model #:		

Serial #:		
OCHAL#.		





Instruction Manual for the Globe Slicer Models: C9, C10, and C12

For Service on Your Slicer:

- 1. Visit our website at **www.globeslicers.com** (select the Parts / Support drop down).
- 2. Or call the Globe Service Department at 937-299-8625 and ask for contact information for your local service company.

Visit our website for information on additional products available from Globe.

www.globeslicers.com

Slicers, Mixers, Countertop Cooking Equipment, Meat Choppers & Scales

- IMPORTANT SAFETY NOTICE -

This manual contains important safety instructions that must be strictly followed when using this equipment.

WARRANTY REGISTRATION
SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR GO TO
WWW.GLOBESLICERS.COM TO FILL OUT AND SUBMIT YOUR
WARRANTY REGISTRATION.

http://www.globeslicers.com/site/warranty.asp

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Attention Owners and Operators

Globe's equipment is designed to provide years of safe and productive processing of food products as long as the equipment is used in accordance with the instructions in this manual and is properly maintained. Importantly, unless the operator is adequately trained and supervised, there is a possibility of serious injury. Owners of this equipment bear the responsibility to make certain that this equipment is used properly and safely. Strictly follow all of the instructions contained in this manual and the requirements of local, state and federal law.

Owners should not permit anyone to touch this equipment unless they are over 18 years of age, are adequately trained and supervised, and have read and understand this manual. Owners should also ensure that no customers, visitors or other unauthorized personnel come in contact with this equipment. Please remember that Globe cannot anticipate every circumstance or environment in which its equipment will be operated. It is the responsibility of the owner and the operator to remain alert to any hazards posed by the function of this equipment, particularly the sharp knife blade and all moving parts. If you are ever uncertain about a particular task or the proper method of operating this equipment, ask your supervisor.

To prevent illness caused by the spread of food-borne pathogens, it is important to properly clean and sanitize the entire slicer as any surface of the slicer can become contaminated. It is the responsibility of the slicer owner/operator to follow all guidelines, instructions and laws as established by your local and state health departments and the manufacturers of chemical sanitizers.

When cleaning your slicer, pay particular attention to cracks, broken seams and any area that may collect food debris. If your slicer, or any of its parts, is damaged or broken, it may become more difficult to properly clean and sanitize the unit. If your slicer is damaged or needs repair, contact an experienced service individual immediately to ensure the slicer can be properly sanitized. If you have any questions, please contact Globe at 937-299-5493.

This manual offers information to supplement your procedures to improve the sanitization of your machine and contains a Safety Tips section listing a number of precautions to follow to help promote safe use of this equipment. Throughout the manual you will see additional warnings to help alert you to potential hazards.

Warnings affecting your personal safety are indicated by:



or



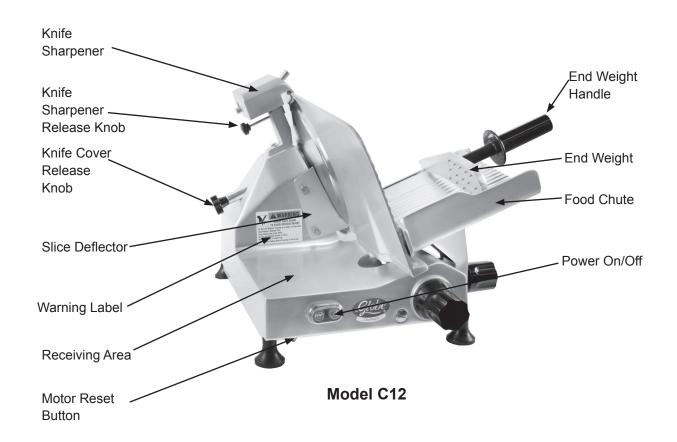
Warnings related to possible damage to the equipment are indicated by:



A wall chart with safety instructions is included with this equipment. This wall chart should be posted near the slicer within easy view of the operator. You should make certain that this manual is available for easy reference by any operator. Globe has put several warning labels in the English language on the slicer. Spanish labels are also available and can replace the English labels at the owner's discretion. If the warning labels, the wall chart, or this manual are misplaced, damaged or illegible, or if you require additional copies, please contact your nearest representative or Globe directly for these items at no charge.

Please remember that this manual, the wall chart and the warning labels do not replace the need to be alert, to properly train and supervise operators, and to use common sense when using this equipment.

Key Components of the Slicer





Globe Slicer Safety Tips





SHARP KNIFE BLADE

TO AVOID SERIOUS PERSONAL INJURY:

- **NEVER** touch this slicer without training and authorization from your supervisor or if you are under 18 years old. Read this instruction manual first.
- **ONLY** install the slicer on a level nonskid surface that is nonflammable and is located in a clean, well-lit work area away from children and visitors.
- ALWAYS ground slicer utilizing proper power source.
- **NEVER TOUCH KNIFE**. Keep hands and arms away from all moving parts.
- NEVER OPERATE slicer without knife cover securely installed.
- BE ALERT when the slicer is on and in motion.
- **NEVER HOLD THE FOOD PRODUCT WHILE SLICING.** Hold only the end weight handle to slice.
- DO NOT CATCH SLICES WITH YOUR HAND. Let slices drop onto the receiving area.
- ALWAYS turn slicer off and turn the slice thickness dial clockwise until it stops after each use.
- **BEFORE CLEANING, SHARPENING, SERVICING, OR REMOVING ANY PARTS**, always turn slicer off, turn the slice thickness dial clockwise until it stops, remove food chute and unplug power cord.
- ALWAYS properly clean and sanitize your slicer. To prevent illness or death caused by the spread of
 food-borne pathogens, it is important to properly clean and sanitize the entire slicer as any surface of
 the slicer can become contaminated. It is the responsibility of the slicer owner/operator to follow all
 guidelines, instructions and laws as established by your local and state health departments and the
 manufacturers of chemical sanitizers.
- USE ONLY GLOBE SLICER ACCESSORIES properly installed.

Installation

UNPACKING

- 1. Unpack the slicer immediately after receipt. If the machine is found to be damaged, save the packaging material and contact the carrier within fifteen (15) days of delivery and immediately contact your source of the equipment. You have no recourse for damage after fifteen (15) days of receipt.
- 2. With the slicer you should receive: four rubber feet, lubricating oil, and an instruction manual. Contact Globe or your local supplier if you did not receive all of these items.



TO AVOID SERIOUS PERSONAL INJURY PROPERLY INSTALL SLICER IN ADEQUATE WORK AREA

- ALWAYS install equipment in a work area with adequate light and space.
- ONLY operate on a solid, level, nonskid surface that is nonflammable.
- NEVER operate slicer with a damaged power cord or power plug.
- NEVER operate slicer with an extension cord.
- NEVER bypass, alter, or modify this equipment in any way from its original condition. Doing so may create
 hazards and will void warranty.
- NEVER operate slicer without the knife cover securely installed.
- NEVER operate slicer without the warning label attached (see page 4 for location).

INSTALLATION:

- Read this manual thoroughly before installation and operation. DO NOT proceed with installation and operation if you have any questions or if you do not understand anything in the manual. Contact your local representative or Globe first. Make sure to clean and sanitize your entire slicer before use. Refer to this manual for cleaning and sanitizing guidelines.
- 2. Remove the slicer from the corrugated box.
- 3. Make sure the rubber feet are firmly tightened.



NEVER USE SLICER WITHOUT RUBBER FEET INSTALLED.

4. Select a location for the slicer that has a level, solid, nonskid surface that is nonflammable and is in a well-lit work area that is away from children and visitors.



USE AT LEAST TWO PEOPLE TO LIFT THE SLICER UP TO THE OPERATING LOCATION. NEVER ATTEMPT TO LIFT THE SLICER ALONE.

Installation



THIS MACHINE IS PROVIDED WITH A THREE-PRONG GROUNDING PLUG. THE OUTLET TO WHICH THIS PLUG IS CONNECTED MUST BE PROPERLY GROUNDED. IF THE RECEPTACLE IS NOT THE PROPER GROUNDING TYPE, CONTACT AN ELECTRICIAN. DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD GROUND PRONG FROM THE POWER CORD OR USE ANY ADAPTER PLUG (Fig. 7-1 and Fig. 7-2).

- 5. Inspect the slicer to ensure all parts have been provided.
- 6. Make sure the knife cover, knife ring guard and knife sharpener are in place.
- 7. Make sure the warning label is properly positioned and legible and the instruction manual is available near the slicer.
- 8. Complete the warranty registration online at www.globeslicers.com/warranty.asp.
- 9. Post the provided wall chart in a visible area near the slicer to be referred to often for cleaning, sanitizing, and inspecting your slicer. Refer to this wall chart and the Owner's Manual for proper cleaning, sanitizing and inspection of your slicer.
- 10. Clean the slicer using the procedures outlined in the cleaning section (pages 10 and 13) prior to using the slicer.
- 11. Contact your local representative, or Globe directly, if you have any questions or problems with the installation or operation of this slicer.



Figure 7-1 Correct



Figure 7-2 INCORRECT

Operating Instructions



SHARP KNIFE BLADE

TO AVOID SERIOUS PERSONAL INJURY:

- NEVER touch this slicer without training and authorization from your supervisor or if you are under 18 years old. Read this instruction manual first.
- NEVER TOUCH KNIFE. Keep hands and arms away from all moving parts.
- NEVER OPERATE slicer without knife cover securely installed.
- BE ALERT when the slicer is on and in motion.
- NEVER HOLD THE FOOD PRODUCT WHILE SLICING. Hold only the end weight handle to slice.
- DO NOT CATCH SLICES WITH YOUR HAND. Let slices drop onto the receiving area.
- AFTER EACH USE, ALWAYS turn slicer off and turn the slice thickness dial clockwise until it stops.
- BEFORE CLEANING, SHARPENING, SERVICING OR REMOVING ANY PARTS, always turn slicer off, turn the slice thickness dial clockwise until it stops, unplug power cord, and remove food chute.

SLICER OPERATION

- 1. Make sure all knobs are tightened prior to using the slicer.
- With the slicer turned off, pull the food chute completely towards you and place the food product onto the food chute. Slice only boneless, unfrozen product with the slicer. Use the end weight to hold the food product in place.
- 3. Rotate the slice thickness dial counterclockwise to the desired setting. After slicing is complete, always turn the slice thickness dial clockwise until it stops to close the slicer table.
- 4. Turn the slicer on by pushing the start button. The power indicator light, located near the power on button, will illuminate.

Operating Instructions



DO NOT hold the food product with your hand. Never put you hand on or around food chute when slicer is on. The food chute handle is the only part of the slicer you should touch while slicing.

5. Use the food chute handle to manually push the food chute back and forth. The food chute handle is the only part of the slicer you should touch while slicing. Do not catch slices with your hand. Let slices drop onto the receiving area.



If a product needs to be adjusted during slicing, ALWAYS pull the food chute all the way towards you. Turn off slicer, and close slicer table prior to adjusting the product and the end weight.

- 6. After the last slice stroke, pull the food chute all the way towards you. Turn the slicer off by pushing the stop button. The power indicator light will go out. Always turn slice thickness dial clockwise until it stops to close the slicer table.
- 7. Now you can unload and load food product from the food chute.

AWARNING



SHARP KNIFE BLADE

TO AVOID SERIOUS PERSONAL INJURY TO THE SLICER OPERATOR AND CUSTOMERS:

- BEFORE CLEANING, SHARPENING, SERVICING OR REMOVING ANY PARTS, always turn slicer off, turn the slice thickness dial clockwise until it stops, and unplug the power cord.
- **NEVER** attempt to clean slicer with the knife running.
- **NEVER** attempt to remove the knife from the slicer. It must remain on the slicer for proper operation, sharpening, and cleaning.

To prevent illness or death caused by the spread of food-borne pathogens, it is important to properly clean and sanitize the entire slicer as any surface of the slicer can become contaminated. It is the responsibility of the slicer owner/operator to follow all guidelines, instructions and laws as established by your local and state health departments and the manufacturers of chemical sanitizers.



Once your slicer makes contact with food product, the entire slicer, including removable parts, must be thoroughly <u>cleaned and sanitized</u>. This process is to be repeated at least every 4 hours using these procedures and information; and must comply with additional laws from your state and local health departments.



As with all food contact surfaces, it is extremely important to properly <u>sanitize</u> the entire slicer and to closely follow the instructions on your quaternary sanitizer container to ensure proper sanitation is achieved to kill potentially harmful bacteria.

NOTE: It may be desirable to wear non-cutting safety gloves during the cleaning operation.

IMPORTANT: If a chemical sanitizer other than chlorine, iodine or quaternary ammonium is used, it shall be applied in accordance with the EPA-registered label use instructions. Excessive amounts of sanitizer and use of products not formulated for stainless steel or aluminum may VOID your warranty.

Sanitizer concentration shall comply with section 4-501.114, Manual and Mechanical Warewashing Equipment, Chemical Sanitization - Temperature, pH, Concentration, and Hardness of the FDA Food Code.

For more information on proper kitchen and equipment sanitation, visit www.servsafe.com provided by the National Restaurant Association (NRA).

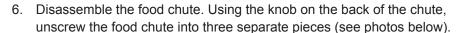
- DO NOT hose down, pressure wash, or pour water on the slicer.
- **NEVER** use a scrubber pad, steel wool, or abrasive material to clean the slicer.
- ALWAYS turn slicer OFF and unplug the power cord BEFORE cleaning.
- It is extremely important to follow the instructions on the sanitizer container to ensure proper sanitation is achieved. Allow the parts to air dry before placing them back on the slicer!

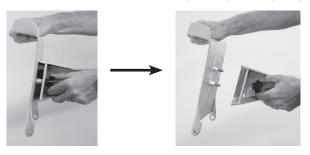
DO NOT use bleach, products containing sodium hypochlorite or other caustic/strong detergents on the slicer base or removable parts. These products will discolor and destroy the parts.

Slicer components are easily disassembled without the use of special tools. It may be desirable to wear non-cutting safety gloves during the cleaning operation.

DISASSEMBLY & CLEANING

- 1. Turn slicer off.
- 2. Turn slice thickness dial clockwise past zero (0) until it stops so the table covers the knife edge.
- 3. Unplug the power cord.
- 4. Remove the food chute's end weight. Hold the end weight and unscrew the slide rod (Fig. 11-1). Pull the slide rod out of the pivot of the end weight.
- Continue by removing the food chute. Loosening the food chute release knob that fastens the food chute to the chute arm (Fig. 11-2). Remove the food chute from the slicer.







BE ALERT. The next step will expose the knife.

- 7. Remove the knife sharpener. Loosen the screw on the neck of sharpener, then lift the knife sharpener off and away from the slicer (Fig. 11-3).
- 8. Remove the knife cover by rotating the knife cover release knob counterclockwise until it releases (Fig. 11-4), while carefully holding the edge of the knife cover and lifting the knife cover upward to remove.



NOTE: NEVER operate the slicer with the knife cover removed.



BE ALERT. The slicer knife edge is exposed. Always be aware of the placement of your hands/fingers in relationship to the knife.

9. Remove the slice deflector. The slice deflector can be removed by loosening the screw knobs (Fig. 11-4).

Place all removable parts in a three compartment sink with warm water and a mild detergent solution; soak, clean, and thoroughly scrub all surfaces using a solution of mild detergent and warm water. Removable parts include: food chute and all of its parts, end weight, slide rod, knife cover, knife sharpener, and slice deflector.



Figure 11-1



Figure 11-2



Figure 11-3



Figure 11-4

Rinse removable parts with fresh, clean water. Following the instructions on your quaternary sanitizer label, soak the food chute and all of its parts, knife cover, knife sharpener and slice deflector in a proper solution of quaternary sanitizer for a minimum of two minutes. Allow these parts to air dry.

An important step to kill bacteria is to allow the parts to air dry before reinstalling!



BE ALERT. The slicer knife is fully exposed. Always be aware of the placement of your hands/fingers in relationship to the knife.

10. The knife must also be cleaned and sanitized. Carefully wash and rinse the top and bottom of the knife by wiping from the center of the knife outward (Fig. 12-1). Spray both sides of the knife, slicer table and the entire slicer base with a non-bleach, non-chlorine sanitizer following the instructions on your quaternary sanitizer container to ensure proper sanitation is achieved. Allow the slicer parts to air dry.



Figure 12-1

An important step to kill bacteria is to allow the parts to air dry before reassembly!

ACAUTION

DO NOT allow moisture to get into knife hub.

After cleaning and sanitizing the knife, the rest of the entire slicer must be fully cleaned, sanitized and left to air dry before reattaching slicer parts and using the slicer.

- 11. Soak a clean cloth in a mild detergent and warm water solution. Ring out excess water from cloth. With the slicer table completely closed, wipe the slicer table off by starting at the knife and pulling towards you. Never wipe the slicer table towards the knife. Spray or wipe a sanitizer on the table and allow it to air dry.
- 12. With a clean cloth soaked in mild detergent, wipe down all remaining surfaces of the slicer to remove any food, debris and grease/oil. Use a nylon brush to scrub difficult areas. Use a clean, wet cloth to rinse the entire slicer. Finish by spraying sanitizer on all surfaces and then let air dry.

REINSTALL REMOVABLE PARTS

After cleaning, sanitizing, and allowing the parts to air dry, they must be reinstalled.



BE ALERT. The slicer knife is exposed. Always be aware of the placement of your hands/fingers in relationship to the knife.

- 1. Carefully reinstall the slice deflector.
- 2. Reinstall the knife cover. Place the knife cover over the knife, centering it on the knife hub. Then, while holding the knife cover in place with one hand, begin turning the knife cover release knob clockwise with your other hand until the knife cover is securely into place.



NOTE: NEVER operate the slicer with the knife cover removed.

3. Reinstall the knife sharpener. Attach it to the top of the slicer and secure it with the knife sharpener release knob (Fig 12-4). Note: DO NOT use the sharpener with wet stones.



Figure 12-3



Figure 12-4

- 4. Reassemble the food chute. (Fig- 13-1).
- 5. Place the cleaned and sanitized food chute back onto the slicer. Securely tighten the food chute release knob to prevent any "play" between the food chute and the chute arm (Fig. 13-2).
- 6. Reinstall the end weight. Align the end weight with the chute and insert the slide rod through the chute and end weight (Fig 13-3). Allow the end weight to rest on the chute and securely screw in the slide rod to the slicer chute.

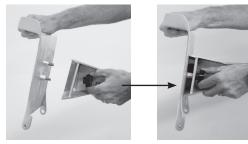


Figure 13-1

7. Plug in the power cord.

INSPECTION

INSPECTING THE SLICER FOR DAMAGED OR BROKEN PARTS INCLUDING GASKETS & SEALS. A thorough visual inspection should be made of the entire slicer and its parts. Globe urges the owner/operator to inspect all components often and for an authorized service agent to inspect the entire slicer at least every 6 months, including all parts that are detachable for cleaning and sanitizing. This inspection should include: looking for damaged parts, broken seals or gaskets, and areas that may be more difficult to clean and sanitize.



Figure 13-2

AWARNING

IF A SEAL OR GASKET IS FOUND TO NOT PROPERLY SEAL, IS DAMAGED, OR IS MISSING, THE SLICER MUST BE REMOVED FROM SERVICE UNTIL IT IS REPAIRED BY AN AUTHORIZED SERVICER.



Figure 13-3

Knife Sharpening



SHARP KNIFE BLADE

TO AVOID SERIOUS PERSONAL INJURY:

- NEVER touch rotating knife.
- ALWAYS keep hands clear of all moving parts.
- ALWAYS turn slicer off, turn slice thickness dial clockwise until it stops, and remove food chute before sharpening.
- NEVER sharpen slicer unless all guards are installed.

WHEN AND HOW OFTEN TO SHARPEN THE KNIFE

- 1. Symptoms of a dull knife are excess waste (or "tail") on the unsliced portion remaining in the food chute.
- 2. The knife needs to be sharpened periodically to provide consistent slices and maximum food product yield. Sharpening the knife lightly every few days is more effective than heavy sharpening at less frequent intervals.

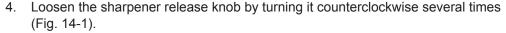
PREPARING TO SHARPEN



Make sure the knife cover is in place and secure before sharpening.

- 1. Turn off and unplug the slicer. Turn the slice thickness dial clockwise until it stops so the slicer table covers the knife's edge.
- 2. Remove food chute from the slicer.
- 3. Clean and dry both sides of the knife before sharpening, following instructions for knife cleaning on pages 11 through 13.

NOTE: The knife cover must be on during sharpening.





BE ALERT. The next step will expose the knife.

- 5. Lift the sharpener cover up (Fig. 14-1), rotate it clockwise and lower it into position with the knife fitting between the two stones (Fig. 14-2).
- 6. Tighten the sharpener release knob (Fig. 14-1) to secure the sharpener.



Figure 14-1



Figure 14-2

Knife Sharpening

SHARPENING THE KNIFE - (Regular Procedure)

- 1. Plug in and select the start button on the slicer.
- 2. Push the grinding stone button #1 (Fig. 15-1) and the honing stone button #2 at the same time so both stones make contact with the knife. Maintain pressure on the buttons for 5-10 seconds.



TURN SLICER OFF before inspecting.

#1

Figure 15-1

SHARPENING THE KNIFE - (Extended Procedure)

NOTE: Use the extended procedure if the regular sharpening procedure does not produce satisfactory results.

- 1. Start the slicer.
- 2. Push the grinding stone button #1 (Fig. 15-1) so the stone sharpens the back side of the knife. Maintain pres sure on the button for 30 seconds.
- 3. Push the grinding stone button #1 (Fig. 15-1) and the honing stone button #2 at the same time so both stones make contact with the knife. Maintain pressure on the buttons for 5 seconds.



TURN SLICER OFF before inspecting.

AFTER SHARPENING

- 1. Turn the slicer off and unplug the power cord.
- 2. Loosen the sharpener release knob.
- 3. Rotate the sharpener and place it back in its stored position.
- 4. Tighten the sharpener release knob (Fig. 15-2).
- 5. **Clean and sanitize** the entire slicer as described on pages 10-13.
- 6. Reinstall the food chute and plug the power cord in.



Figure 15-2

Inspections, Simple Maintenance, and Repair



- BEFORE CLEANING, SHARPENING, SERVICING, OR REMOVING ANY PARTS, always turn off and unplug the slicer, turn the slice thickness dial clockwise past zero "0" until it stops, and remove the food chute.
- NEVER TOUCH KNIFE. Keep hands and arms away from all moving parts.
- DO NOT tamper with, bypass, or remove any safety devices, guards, START/STOP button, or touch pad controls.
- AFTER EACH USE, ALWAYS turn slicer off and turn the slice thickness dial clockwise past zero "0" until
 it stops.
- USE ONLY GLOBE PARTS AND ACCESSORIES properly installed.

INSPECTING THE SLICER

INSPECTING THE SLICER FOR DAMAGED OR BROKEN PARTS INCLUDING GASKETS & SEALS. A thorough visual inspection should be made of the entire slicer and its parts. Globe urges the owner/operator to inspect all components often and for an authorized service agent to inspect the entire slicer at least every 6 months, including all parts that are detachable for cleaning and sanitizing. This inspection should include looking for damaged parts, broken seals or gaskets, and areas that may be more difficult to clean and sanitize.



IF A SEAL OR GASKET IS FOUND TO NOT PROPERLY SEAL, IS DAMAGED, OR IS MISSING, THE SLICER MUST BE REMOVED FROM SERVICE UNTIL IT IS REPAIRED BY AN AUTHORIZED SERVICER.

SLICER INSPECTION

Slicer Seals and Gaskets Identified



Inspections, Simple Maintenance, and Repair

LUBRICATION

Various slicer parts need to be lubricated periodically using Globe oil. Globe oil is a light, tasteless, odorless mineral oil that will not contaminate or impart odors or taste to sliced food products.



DO NOT USE VEGETABLE OIL TO LUBRICATE SLICER. **VEGETABLE OIL WILL DAMAGE THE SLICER!**

Food Chute Slide Rod

It is necessary to lubricate the food chute slide rod with Globe oil if the food chute becomes difficult to push.

1. Ensure the slicer is off and unplugged. Then remove the food chute.



Figure 17-1

- Tilt the slicer on its end.
- 3. Put several drops of Globe oil on the slide rod (Fig. 17-1) towards the top of the rod.
- Tilt the slicer back to its normal position.
- Push the food chute back and forth several times to distribute the oil onto the slide rod.
- 6. Reinstall the food chute.
- 7. Plug the slicer in.

Sharpener Shafts

It is necessary to lubricate the sharpener shafts with Globe oil every week.

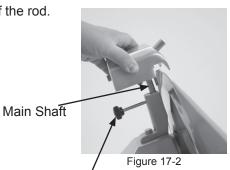
- Loosen the sharpener release knob and pull the sharpener up to remove it (Fig. 17-2).
- Put several drops of Globe oil on the shaft behind each sharpening stone (Fig 17-3).
- Push both sharpener buttons a couple of times to distribute the oil onto the shafts.
- 4. Put several drops of Globe oil on the main shaft (Fig. 17-2), place the sharpener back into position and tighten the sharpener release knob.
- 5. Wipe off any excess oil that drips onto the slicer.

NOTE: The sharpener and stones can be cleaned with warm water and a brush. Allow it to air dry. If the sharpener or stones are cleaned, it is very important that all sharpener shafts are lubricated with Globe oil afterwards!

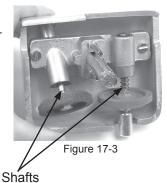
End Weight Slide Rod

The end weight slide rod should be lubricated with a few drops of Globe oil, every week or when excessive drag is felt.

- 1. Apply a few drops of Globe oil to the slide rod (Fig. 17-4).
- 2. Slide the end weight up and down to distribute the oil.



Sharpener Release Knob



End Weight Slide Rod



Figure 17-4

Troubleshooting Guide

PROBLEM	CAUSE	SOLUTION	
Slicer will not start	Slicer not plugged in	Plug in slicer	
	Motor reset button tripped	Press the reset button located underneath the slicer	
Ragged cuts-poor yield	Dull knife	Sharpen knife-make sure knife and stones are clean	
	Chipped knife	Sharpen or have new knife installed	
	Knife-slicer table gap too wide	Call for service to adjust slicer table	
	Knife too small	Have new knife installed	
Metal rubbing knife	Knife cover	Tighten knife cover release knob	
	Food chute	Tighten or adjust food chute knob	
	End weight	Have defective end weight replaced	
	Slicer table	Call for service to adjust slicer table	
Hard to push food chute	No lubrication	Lubricate slide rods thoroughly with Globe oil. Do not use vegetable oil!	
Hard to sharpen	Stones dirty, wet or clogged with grease	Clean stones with warm water and a brush. Allow stones to air dry. Lubricate shafts with Globe oil afterwards.	
	Knife dirty	Clean top and bottom of knife	
	Worn stones	Have stones replaced	
	Stones not properly aligned	Have sharpener adjusted	
Slicer stops running	Motor overheated	Wait 10-15 minutes for slicer to cool down. Push the reset button, then start the slicer.	

If problems persist and the assigned solution does not remedy the issue, please call our Service Department at 866-260-0522.

Limited Slicer Warranty

Globe Food Equipment Company ("GFE") warrants to the original purchaser of new equipment that said equipment, when installed in accordance with our instructions within North America and subjected to normal use, is free from defects in material or workmanship for a period of 1 year from installation or 18 months from actual shipment date, whichever date occurs first.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED. GFE EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR EXPRESSED OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

GFE'S OBLIGATION AND LIABILITY UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO REPAIRING AND REPLACING EQUIPMENT WHICH PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE APPLICABLE WARRANTY PERIOD. All repairs pursuant to this Warranty will be performed by an Authorized Designated GFE Service Location during normal working hours. IN NO EVENT SHALL GFE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BUYER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, LOSS OF PROPERTY, PERSONAL INJURY, LOSS OF BUSINESS OR PROFITS OR OTHER ECONOMIC LOSSES, OR STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN NEGLIGENCE, WARRANTY, STRICT LIABILITY OR OTHERWISE.

This warranty is given only to the first purchaser from a retail dealer. No warranty is given to subsequent transferees.

This warranty does not cover product failures caused by: failure to maintain, neglect, abuse, damage due to excess water, fire, normal wear, improper set up and use. Periodic maintenance including lubrication and sharpening are not covered.

This Warranty is not in force until such time as a properly completed, digitally signed, and the Installation/Warranty Registration has been received by GFE within 30 days from the date of installation. Complete warranty registration at: http://www.globeslicers.com/site/warranty.asp

THE FOREGOING WARRANTY PROVISIONS ARE A COMPLETE AND EXCLUSIVE STATEMENT BETWEEN THE BUYER AND SELLER. GFE NEITHER ASSUMES NOR AUTHORIZES ANY PERSONS TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SAID EQUIPMENT.

Example of items not covered under warranty, but not limited to just these items:

- 1. Acts of God, fire, water damage, burglary, accident, theft, vandalism.
- Freight damage.
- 3. Improper installation or alteration of equipment.
- 4. Use of generic or after market parts.
- 5. Repairs made by anyone other than a GFE designated servicer.
- 6. Lubrication.
- 7. Expendable wear parts, knife, stones, rubber boots, blown fuses, lamps.
- 8. Cleaning of equipment.
- Misuse or abuse.

WARRANTY REGISTRATION
SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR GO TO
WWW.GLOBESLICERS.COM TO FILL OUT AND SUBMIT YOUR
WARRANTY REGISTRATION.

http://www.globeslicers.com/site/warranty.asp